

PRESS RELEASE



LOS ANGELES COUNTY
ANIMAL CARE & CONTROL | **redefining CARE**



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For Immediate Release
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NOTICE: CHANGES IN SERVICE BY ANIMAL CARE AND CONTROL

Like much of the world, the Los Angeles County Animal Care and Control department is adapting to the challenges caused by the recent outbreak of Covid-19. We value the health and safety of our residents, their pets, the animals in our care, and our employees.

We remain committed to keeping our communities as safe as possible for people and animals. Our Animal Control officers continue to respond to public safety and animal welfare calls such as dangerous dogs, sick/ill animals, police assistance, animal cruelty investigations, patrols, and dead animal reports. Other less urgent calls will be deferred until further notice.

We ask the public to renew pet licenses by mail or online by going to our website: <https://animalcare.lacounty.gov/licensing/> Pet licenses will not be sold at the animal care centers at this time. **Pet owners will be given a 30-day grace period for late license submittal.**

We would like to partner with people who have pets to surrender to reduce the number of people accessing our animal care centers:

If at all possible, pet owners who wish to surrender their pets are asked to delay surrendering them at this time.

We encourage those who have lost or found pets to download the **SHADOW** app <https://shadowapp.com/> - which can also be accessed on our website at

Agoura ACC
29525 Agoura Road
Agoura Hills, CA 91301
(818) 991-0071

Baldwin Park ACC
4275 N. Elton Street
Baldwin Park, CA 91706
(626) 962-3577

Carson/Gardena ACC
216 W. Victoria Street
Gardena, CA 90248
(310) 523-9566

Castaic ACC
31044 N. Charlie Canyon Rd.
Castaic, CA 91384
(661) 257-3191

Downey ACC
11258 S. Garfield Ave.
Downey, CA 90242
(562) 940-6898

Lancaster ACC
5210 W. Avenue I
Lancaster, CA 93536
(661) 940-4191

Palmdale ACC
38550 Sierra Highway
Palmdale, CA 93550
(661) 575-2888

Administrative Office
5898 Cherry Avenue
Long Beach, CA 90805
(800) 253-3555

Name
Date
Page 2

<https://animalcare.lacounty.gov/tips-about-lost-found-pets/>. – and if possible to foster those pets temporarily.

Additionally, those who wish to surrender stray, healthy cats are asked to release them where they were trapped and bring them in after the public health recommendation for social distancing is removed.

We commit to updating our communications as conditions change.