

# PRESS RELEASE



LOS ANGELES COUNTY  
**ANIMAL CARE & CONTROL** | **redefining CARE**



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**For Immediate Release**  
**March 16, 2020**

## **NOTICE: CHANGES IN SERVICE BY ANIMAL CARE AND CONTROL**

Following the increased and overwhelming concerns regarding the COVID-19 virus, the Los Angeles County Department of Animal Care and Control (Department) has decided to close all Los Angeles County Animal Care Centers (ACC) to the public **beginning Monday, March 16, 2020**. Animal control officers will continue to respond to animal welfare and public safety calls. Certain services will be made available by appointment only. We value the health and safety of our residents, their pets, the animals in our care, and our employees, and hold these health considerations at the forefront of all operational decisions.

### **During this time, service changes will include:**

- Pet adoptions will be by appointment only. Please call your ACC at the phone number located below.
- If you believe your pet is being cared for at an Animal Care Center, please call to schedule an appointment to bring your pet home.
- Owner surrenders will not be received until further notice.
- We encourage those who have lost or found pets to download the [SHADOW app](#)—which can also be accessed on our [website](#)—and, if possible, to foster those pets temporarily.
- The Department will not be accepting stray, healthy cats, but any sick or injured cats can still be brought into the ACCs by appointment.

Agoura ACC  
29525 Agoura Road  
Agoura Hills, CA 91301  
(818) 991-0071

Baldwin Park ACC  
4275 N. Elton Street  
Baldwin Park, CA 91706  
(626) 962-3577

Carson/Gardena ACC  
216 W. Victoria Street  
Gardena, CA 90248  
(310) 523-9566

Castaic ACC  
31044 N. Charlie Canyon Rd.  
Castaic, CA 91384  
(661) 257-3191

Downey ACC  
11258 S. Garfield Ave.  
Downey, CA 90242  
(562) 940-6898

Lancaster ACC  
5210 W. Avenue I  
Lancaster, CA 93536  
(661) 940-4191

Palmdale ACC  
38550 Sierra Highway  
Palmdale, CA 93550  
(661) 575-2888

Administrative Office  
5898 Cherry Avenue  
Long Beach, CA 90805  
(800) 253-3555

- Our Animal Control Officers will continue to respond to public safety and animal welfare calls such as dangerous dogs, sick/ill animals, police assistance, animal cruelty investigations, patrols, and dead animal reports.
- Less urgent calls will be deferred until further notice.
- We ask the public to renew pet licenses by mail or online by going to our [website](#). Pet licenses will not be sold at the animal care centers at this time. **Pet owners will be given a 30-day grace period for late license submittal.**

During this closure, the health and safety of the animals in our care remains our top priority. Please know that during this time, no animals will be euthanized unless they are irremediably suffering, dangerous, or unable to eat without assistance.

We commit to updating our communications as conditions change.

**Communication Center/Dispatch Numbers:**

Downey	(562) 940-6898
Carson/Gardena	(310) 523-9566
Baldwin Park	(626) 962-3577
Lancaster	(661) 940-4191
Castaic	(661) 257-3191
Agoura	(818) 991-0071
Palmdale	(661) 575-2888
Field Licensing/Canvassing Issues	(562) 658-2019